

Useful campsite and holiday home information and regulations – Le Vieux Chatel, Combourg

Welcome to Le Vieux Chatel campsite.

The following information and regulations are supplied to ensure you have an enjoyable, safe and comfortable holiday.

For full information about France, before leaving home read the booklet ‘The traveller in France’ which includes helpful hints on travel, motoring, medical and emergency numbers.

Campsite Name and address

Camping Municipal Le Vieux Chatel, 1 Avenue de Waldmunchen, 35270 COMBOURG

Telephone : 06 25 47 35 20 (not to be used for personal messages)

Email: campingcombourg@gmail.com

Campsite Location

Approx. 30 minutes by car from St Malo. Pick up N137 dual carriageway direction Rennes and thereafter take the exit “Combourg”. In Combourg, take right turn following lake upon your left, take left turn into Avenue de Waldmunchen. Campsite is approx. 400 yards on left hand side, after passing sports field.

General Information

Arrivals and departures (Local French times)

The rental period shall officially start at 3pm on 1st day and finish at 10 am on the last day. **The client will not be entitled to remain in occupation after the finish time stated. It is the client’s responsibility to ensure your arrival at St Malo Ferry 2 hours before departure time.**

Doctor - Emergency services Telephone numbers will be left permanently in the mobile home

Passports: a valid passport is required in France.

Vaccinations No vaccinations are required in France.

Dogs must have valid Veterinary Certificate to travel. Consult your Vet before leaving.

Personal Insurance: These are required as a condition of use of the campsite and must include medical and travel insurance for each camper.

Campsite Office

The office is normally open from 8am-12pm and 2pm-8pm.

Information about local attractions and amenities are within the mobile home.

There is a small shop where some first need items can be purchased. Bread can be ordered the previous day and delivered early morning (in July and August)

Extracts from Campsite Regulations

- In the sanitary block children must be accompanied by adults at all times.
- Dogs must be kept on leads at all times within the campsite and owners responsible for disposal of clearing dog mess in a plastic bag and putting in the bins provided.
- Please take care to prevent wetting or other damage to upholstery and mattresses especially if there are children in your party.
- **Smoking** is not permitted within the mobile home and non-smokers will be grateful if smokers move away from mobile home to remove the risk of fire or setting off the smoke detector.
- **Water Supply:** tap water is safe to drink but bottled water will be available for sale in the office.

ARRIVAL CHECKLIST and other useful Information

Please report to Office upon arrival and collect keys and code for security barrier.

Initial check Check mobile home and inventory and note/report anything seriously damaged or inoperable with full details and I.D. no's/codes at earliest convenience. It is always helpful to study the equipment and appliance instructions contained in the instruction folder should there be a malfunction. Your contact numbers for liaison will be useful in resolving any concerns.

GAS (Butagas) Please read the Instruction manual in the mobile home. **Under no circumstances should children touch or tamper with the gas boiler. (Not only children, but everyone. Do not touch!)**

ELECTRICITY Please read Instruction Manual. The internal intake/consumer trip box is positioned in the master bedroom.

FIRE For reasons of safety **DO NOT** use candles or a chip pan inside the mobile home. Oven chips are recommended and are on sale at supermarkets in town.

FLOODING Always check all water supply taps, including basins and shower have been turned off particularly after use by children.

Camp Showers We recommend taking advantage of the campsite showers, supplied with unlimited hot and cold water. These are private shower rooms in spotlessly clean condition at no additional charge.

Stopcock The water supply stopcock is located under the mobile home. However, should there be a problem please do not touch and inform the campsite management of the issue.

Laundry For hygienic reasons please do not wash clothes in the mobile home. Adequate facilities exist at the office and a clothes drying rack is provided.

Servicing and breakdowns Consult appliance information in the folder. The office should only be contacted out of hours in the event of any stoppages of public services, ie electric, water or foul drainage.

Smoke detector This is very sensitive - insects and fumes may cause the alarm to go off. Check information sheets in mobile home folder on how to deal with same.

Daily shopping There are various supermarkets in the town centre.

Street Market Monday mornings, 9am-1.00pm Well worth visiting. It's a short walk into the town centre

Restaurants Please see Information booklet

DEPARTURE CHECKLIST

It is important the follow on occupants find the mobile home in a clean and satisfactory condition. Adequate completion of the following items will help to ensure the standard is maintained and booking conditions fulfilled.

Inventory Check and make good as required. Please report to office any serious damages or difficulties requiring attention. Also leave note on lounge table so next occupants are aware of any concerns or action taken.

Internal

Leave electric, gas and mains water supply for next occupant.
Clean fridge as required and leave on n° 1 setting
Remove soiled foil from top of cooker hob, clean as necessary and recover with new foil provided
Ensure clean foil is cut around and **positioned well clear** of each burner.
Thoroughly clean the grill and oven interior surfaces as required
Cleanse internal refuse bin and lid and insert new liner.
Remove all perishable foods from mobile home
Check cupboards, crockery and pans etc are clean
Vacuum interior including upholstery and wash linoleum as required
Cleanse and sanitised shower, water closet pedestal and lavatory brush/holder
Check water supply taps to sink and basins etc are turned off.
Leave top window in lounge open to ventilate mobile home
Leave curtains OPEN to allow sunlight into home
If used, dismantle child restraining rail, wrap mattress and place beneath bed in master bedroom

External

Cleanse outside furniture and leave all chairs in self-cleaning position by leaning against table
Turn gas off at bottle by screwing knob or bottle downwards. However, the gas supply should be left connected if mobile to be re-occupied.
Replace gas bottle if empty
Sweep wooden steps to mobile and remove any litter.